

QUALITY POLICY

UCC has a vision – to become the regions contractor of choice in terms of meeting the needs and expectations of its clients, subcontractors, suppliers, public and employees.

UCC recognizes that Quality is an integral part of business performance, and we are committed to achieving continual and sustained improvement whilst in compliance with the requirements of ISO: 9001-2015 and through the setting and publishing of objectives and targets conforming with legal and regulatory requirements as a minimum.

UCC subscribes to sound principles and values in order to govern quality activities. Through the adoption of an Integrated Management System, we will actively pursue continual improvement and development adhering to our values that are inherent to the way we do business.

Our Quality Policy is defined and strongly driven by the following management principles and behaviors:

- Monitor and review relevant external and internal issues and items that may become relevant to the purpose and strategic direction and may affect our ability to achieve the intended results.
- Ensuring customer satisfaction by building a mutually profitable relationship with our customers and deliver a customer focused products and services.
- The ability to plan our processes and their interactions by employing the Plan-Do-Check-Act (PDCA) cycle and risk-based thinking in our daily operations.
- Achieve our commitments for quality, cost, and schedule.
- Develop employees' competencies, creativity and accountability through appropriate development programs and show strong management involvement and commitment.
- All identified risks and opportunities will be explored and evaluated, and corrective actions taken to enable to deliver its processes effectively that contribute to continually improving the effectiveness of the Quality Management System.
- Conduct Internal audits to provide independent assurance that an organization's risk management, governance and internal control processes are operating effectively and to continually verify the consistency of its implementations and improvements.
- Monitor Key Performance Indicators and evaluate the needed actions to improve the process operations to demonstrate our commitment to continual improvement of the QMS to enhance quality performance.
- Our top management team are committed to and responsible for providing the adequate resources, training and awareness programs and the appointment of competent personnel to ensure effective implementation of our QMS to achieve our quality objectives.
- Comply with all applicable legal, statutory, contractual, and other requirements.

Continual improvement will be achieved by effective implementation of the above. Everyone working for UCC is required to support and promote this Policy and comply with the requirements and duties contained in the Integrated Management System."

This policy statement will be reviewed periodically or as deemed necessary to ensure it remains legally compliant, achievable, relevant and aligned with UCC's set strategic direction.

It will be made available to relevant interested parties, as appropriate.



Boyd Merrett
Group Chief Executive Officer